



You're invited to a *Zoom* Webinar

## Nau Mai, Haere Mai Managing Acute Demand

**WHEN:** Wednesday, 27 July, 6:00pm - 7:15pm

Clinical triage is a crucial part of managing acute demand. Join us to learn what clinical triage is, how to use it effectively and why it is important to systematically triage acute demand.

Join our host Mel Juer, (Collaborative Aotearoa) as she discusses all things clinical triage with our panellists Dr Andrew Miller (Bush Road Medical Centre) and Iain Watkins (West End Medical Centre).

The panel will work through the basics of clinical triage, focusing on how to use clinical triaging to improve the experience of practitioners and patients alike.

Using their many years of experience, they will provide examples and perspectives on using clinical practice during their time as GPs.

In addition, the panel will touch on what clinical triage looks like from a practice management perspective, as well as measuring demand and plan capacity.

This webinar is packed with practical tips to support clinical triaging within your practice. We look forward to seeing you there.



**Mel Juer**

Programme Director, Health Care Home



**Dr Andrew Miller**

Bush Road Medical Centre



**Iain Watkins**

West End Medical Centre

Register in advance, for this webinar, by using this link:

<https://us02web.zoom.us/meeting/register/tZMrfuuvrT0qGNz0u96LYo63NUaaeYUoZdqf>